# LIVE SELF CARE FOR LIFE

# Wednesday 18th November #SelfCareWeek2020

# **10AM – 1PM**

Brought to you by CommUNITY Barnet Primary Care Group with NCL CCG











# WELCOME

# RORY COOPER, HEALTH AND SOCIAL CARE SENIOR MANAGER COMMUNITY BARNET



#SelfCareForLife

# CCG UPDATE

# CONAN COWLEY, SENIOR PRIMARY CARE TRANSFORMATION MANAGER NCL CCG, BARNET DIRECTORATE



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## Opening Remarks & Clinical Commissioning Group (CCG) Update

Conan Cowley, Senior Primary Care Transformation Manager (Barnet Team)



# Staying well over winter

To stay healthy over the winter, it is advised to:

### Get vaccinated against the flu

- **Try to stay active** even when you are indoors and stay warm in colder weather
- Eat a **healthy diet** with a good helping of fruit and vegetables
- Make sure your home medicine cabinet is well stocked with basic items such as painkillers (paracetamol and ibuprofen), cold and flu remedies and anti-diarrhoeal medicine

If you do need health advice during winter, you can also seek medical advice from:







# Appointments

Despite the COVID restrictions that are in place, the NHS is still open and ready to treat anyone who needs it.

If you have a routine appointment, please make sure you keep it, unless recommended otherwise by your doctor. If you are told to go to hospital for a routine appointment, then please do go.

The NHS has measures in place to make sure that it safe for you to do so. No staff who have COVID-19 symptoms or come into contact with someone with symptoms are allowed to work in the hospital meaning the NHS can see you in a safe environment.

### The **Barnet Primary Care Extended service** operates:

- Monday to Friday between 6.30pm 9.00pm
- Weekends and Bank Holidays between 8.00am 8.00pm
- To book an appointment, contact your registered GP practice or call 020 3948 6809



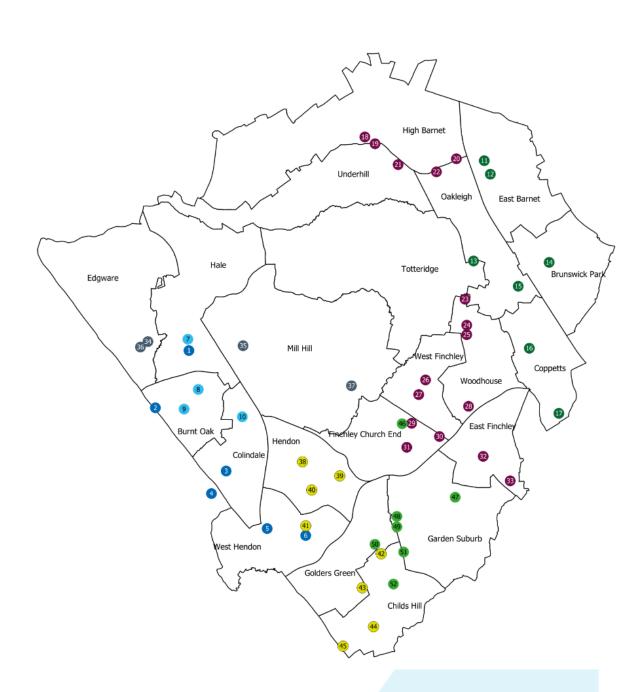
# Primary Care Networks

All Barnet practices are part of a Primary Care Network.

Primary Care Networks (PCNs) are a key part of the NHS Long Term Plan, with practices being part of a network, typically covering 30,000-50,000 patients.

The networks will provide the structure and funding for services to be developed locally, in response to the needs of the patients they serve.

In total there are 7 PCNs covering all Barnet practices.













# PHARMACY SERVICES IN BARNET

# SHOBHNA ROKAD, MEDICINES MANAGEMENT NCL CCG



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Self Care Shobhna Rokad NCL CCG (Barnet)



# Medicine Management Pharmacist

# Overview

- Qualifications
- Accessibility
- Main Functions
- Myths...
- Future





# How qualified are pharmacists?

Medicine Act 1968

- Bachelors Degree
- Now Masters Degree
- 5 year course including 1 year vocational training and exam
- Annual CPD to retain registration

# Upshot

- Highly skilled to provide medical advice on a range of areas
- Up to date knowledge
- Regulated



# How accessible are pharmacists?

- On every High Street...
  - Some within GP Practices
- Extended opening hours and Sunday/Bank Holidays
- No appointment needed
- Free at the point of use
- Expert at signposting and Public Health Care







# What services are typically offered?

## **Essential services:**

- Dispensing and supply of medicines/appliances
  - > NHS/private prescription service
  - Repeat dispensing service
  - Electronic Prescription Service (EPS)
  - > Specialist medicines that require monitoring before being dispensed
- Discharge medicines service
- Public Health Promotion/Signposting  $\bullet$
- Healthy Living Pharmacies
- SELF-CARE SUPPORT





# What services are typically offered?

# **Advanced services:**

- Flu vaccination/future Covid-19 vaccination
- Pandemic delivery services (5/11/20-3/12/20)
- New medicines service (NMS)
- Appliance Usage Review (AUR)
- Stoma appliances customisation (SAC)
- Hepatitis C testing service
- Community pharmacist consultation service (CPCS)





# How can you help yourself with support from the community pharmacists?

## Medicines cabinet in the home

- Different for seasons-winter and summer
- Eyewash, paracetamol, thermometer, antiseptic cream, sore throat remedies, indigestion preparations, anti-histamine cream/oral preparations, burns cream/spray, bandages/dressings, laxatives, anti-diarrhoeal preparations, sunburn cream
- Aim to have quick access and reduce burden on A&E, walk-in centres and GP practices





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# How can you help yourself with support from the community pharmacists?

## **Consultation room**

- Try and make an appointment to see the pharmacist for any medical issues - e.g. new medicines/appliances if possible
- One to One consultation on medicines/appliances
- Vaccination service (some provide travel vaccination service)
- Allergy testing/emergency contraceptive service
- Smoking cessation service







- Prescription charges are collected and kept by the pharmacy...  $\succ$ Only collected, not kept
- A pharmacy can get drugs quickly...  $\succ$ Some drugs need special orders/short of supply/query on any drug interactions/changes in doses which resulting in delays
- Prescriptions are ready as soon as they are prescribed... >They need to be checked, verified and scrutinised ➤The final check
  - Last pathway before medicines are dispensed-safety net



# What is the future?

- GP Referrals
- Consultation/1-2-1 service
- Working closely with other healthcare professions-hospital discharges
- Decrease GP and A&E workload-more innovative workings of the community pharmacy
- Increase post-graduate training of pharmacists and pharmacy staff
- First and last port of call



# Thank you

Self Care event – 18 November 2020









# FANTA BOJANG & DR CLARE STEPHENS, NORTH CENTRAL LONDON CANCER ALLIANCE



# Taking part in cancer screening

### **Barnet Self-care Event**

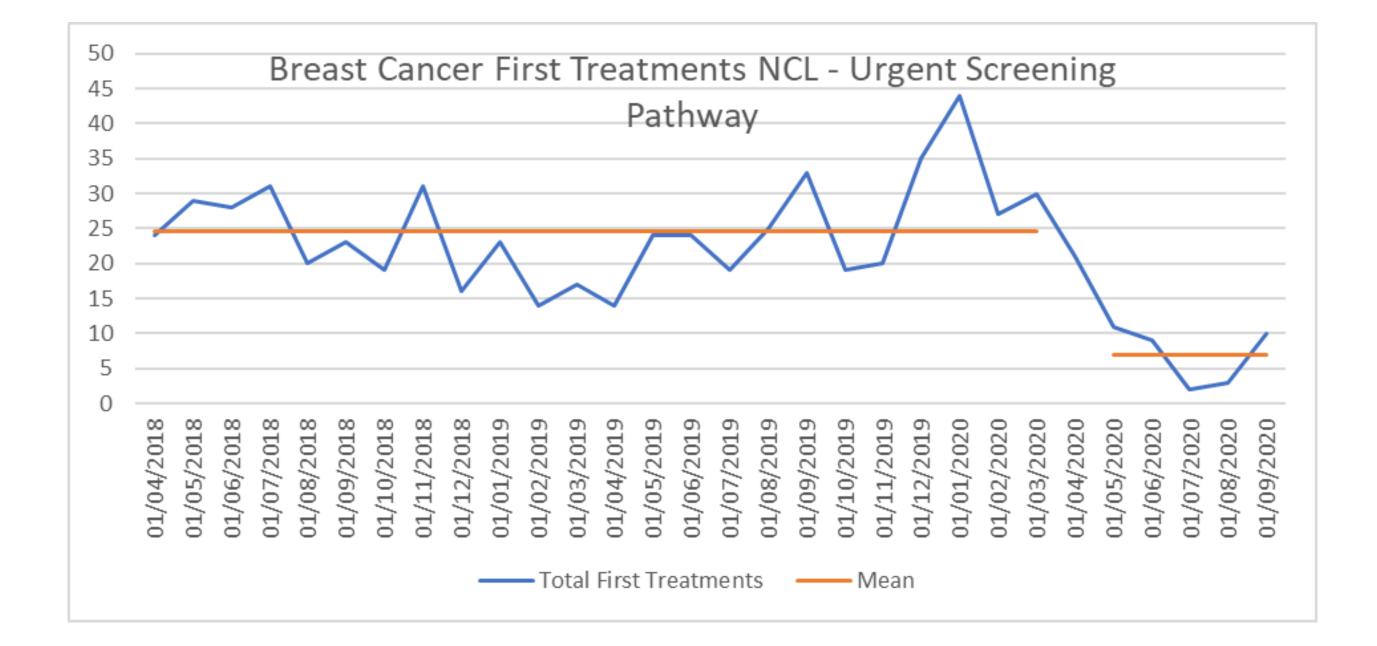


### **Breast screening – women aged 50-70**



- Women are invited every 3 years
- When invited for screening, do attend
- Services have taken safety measures wearing a mask; designated entrance and exits; social distancing in waiting areas; hand sanitisers
- Open invitations being sent to offer more flexibility and convenience
- Women over 71 can also request a mammogram
- Helpline available to answer queries –
  020 3758 2024

### **Breast Cancer – First Treatments**



There was a significant drop in treatment numbers due to COVID-19 as the screening programme was paused.

### Bowel screening – men and women aged 60-74



- years
- to take part
- areas; hand sanitisers
- 0800 707 6060

Men and women are invited every 2

FIT kits are posted to people invited

UCLH has taken safety measures for patients attending for further investigations – virtual nurse clinic appointments; designated entrance and exits; social distancing in waiting

Helpline available to answer queries

### **Cervical screening – women aged 25-64**

### NHS

### **Cervical screening** saves lives.

All women over 25, are invited to have regular smear tests.

It's important to attend when invited.



- invited every 3 years
- invited every 5 years
- ✤ If 65 or older and have never been for
- women due their screen
- a cervix
- women attending follow-up

✤ Women aged between 25 and 49, are

✤ Women aged between 50 and 64, are

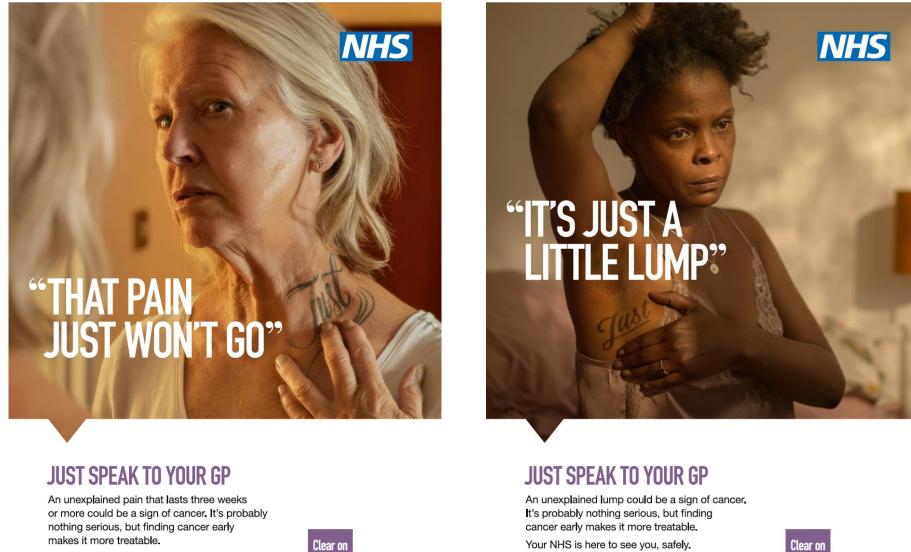
cervical screening, or not had a test since the age of 50, you can ask your GP for a test

✤ GP practices are offering appointments to

Specialist clinic appointments at 56 Dean Street for trans and non-binary people with

✤ All hospitals have taken safety measures for

### Help Us, Help You – Cancer campaign



Your NHS is here to see you, safely.





- Patients that see any concerning changes to their general health are advised to contact • their GP. You should not wait for a screening invitation.
- Visit <u>www.smallc.org.uk</u> for more information about cancer signs and symptoms, and • screening.

### **IISLA BIT OF BLOOD**"

### JUST SPEAK TO YOUR GP

Unexpected bleeding, like blood in your poo or pee, could be a sign of cancer. It's probably nothing serious, but finding cancer early makes it more treatable.

Your NHS is here to see you, safely.



NHS

## Key take home messages

### All cancer screening programmes are running. Take part when invited.

If you have any worrying signs to your general health, consult your GP.



# DETETICS

# DR BEVERLY COYLE, **CLINICAL LEAD DIETICIAN CLCH**







#SelfCareForLife

# **CEDC** health & care professions council

### **Role of the Dietitian**

Dietitians are qualified and regulated health professionals that assess, diagnose and treat dietary and nutritional problems.

They use the most up-to-date research on food, health and disease which they translate into practical guidance to enable people to make appropriate lifestyle and food choices.



## The British Dietetic Association

- Food Fact Sheets written by Dietitians on a variety of different topics including key nutrients and medical conditions <a href="https://www.bda.uk.com/food-health/food-facts.html">https://www.bda.uk.com/food-health/food-facts.html</a>
- This Food Factsheet is a public service of The British Dietetic Association (BDA) intended for information only. It is not a substitute for proper medical diagnosis or dietary advice given by a dietitian. If you need to see a dietitian, visit your GP for a referral
- Private Dietitians www.freelancedietitians.org
- Check your dietitian is registered <u>www.hpc-uk.org</u>

NHS Eat Well page- healthy eating advice aimed for the healthy general public-

https://www.nhs.uk/live-well/eat-well/

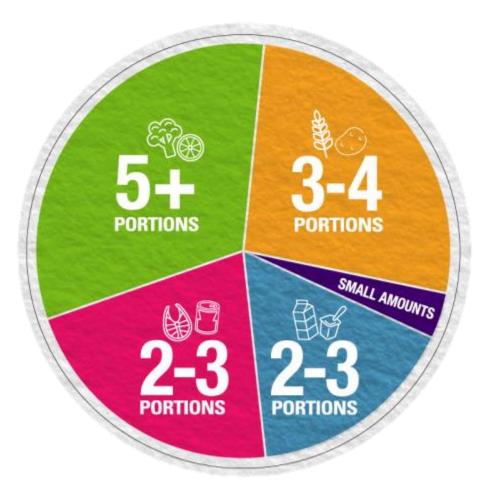
You can use this guidance to fit in with your preferences and beliefs – from Mediterranean, vegetarian or vegan to a more traditional diet. It's about balancing the food groups and finding the portion sizes that are right for you.



### British Nutrition Foundation- information on diet and nutrition through the lifespan <u>https://www.nutrition.org.uk/healthyliving.htm</u>l

### **Getting portion size right.**

The amount of food we need varies from person to person. The portion sizes given here are averages for healthy adults, based on a daily calorie allowance of around 2000kcal. If you are tall or very active you may need more and could have larger portions. If you are a small person or are trying to lose weight, you may need smaller portions.



### **CLCH Barnet Nutrition & Dietetic Services**

**Rehabilitation Units / Parkinson's Unit / Care Homes / Learning Disability Centres & Schools / Patients Homes / Clinics / Virtual** 

**Malnutrition** – referrals from hospitals, GP's, care homes, other community HCP's and Teams Advice on food first, food fortification, nutritious drinks and if required appropriate prescribing of nutritional supplements.

**Tube Feeding** – referrals from hospitals across NCL and beyond This is an MDT which includes specialist dietitians, nutrition nurse and speech & language therapist to enable a smooth transfer from hospital to home for patients requiring tube feeding.

### **CLCH Barnet Nutrition & Dietetic Services**

**Specialist Weight Management** – referrals from GP's / HCP's. 1:1 Specialist Dietetic advice and support for patients with complex and severe obesity.

• Healthwise - healthwise.barnet@gll.org

**Barnet Community Diabetes Team -** team consists of Specialist Diabetes Consultant, Dietitians, Nurses and Podiatrist.

The Specialist Diabetes Dietitians - provide advice regarding diet to improve diabetes control.

The specialist team provides online education sessions on Type 2 Diabetes.

- Diabetes UK <u>www.diabetes.org.uk</u>
- Barnet Voluntary Group Email : info@diabetes-barnet.org.uk

Let's talk IAPT Barnet www.lets-talk-iapt.nhs.uk

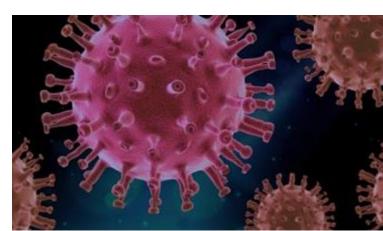
New online tools for people living with diabetes are now available on the NHS to help people manage their condition during the coronavirus pandemic.

- People living with Type 1 diabetes can access the following technology:
- **Digibete**: Children and young people with Type 1 diabetes and their families will be able to use the **DigiBete App and** website for a wide range of awareness, education, training and support resources.
- MyType1Diabetes: Adults with Type 1 diabetes can access the service directly by visiting <u>myType1diabetes.nhs.uk</u>, it includes videos and eLearning courses, to help people understand more about their Type 1 diabetes and increase their confidence in how to manage it.

#### **Paediatrics**

- Referrals from hospitals and GP's
- Tube feeding / Infants with Allergy appropriate prescribing.
- Xplore Healthy weight nursing team provide 1:1 support for 4-12 yr olds
- https://www.barnet.gov.uk/health-and-wellbeing/pregnancy-and-childrens-health/healthy-weightchildren
- Unitas Barnet Health Zone youth club centre for all children in Barnet from 8 19yrs
- https://www.unitasyouthzone.org/2020/07/29/introducing-unitas-2-0/
- Barnet local offer really useful webpage for parents of children with special educational needs
- https://www.barnetlocaloffer.org.uk/

## COVID-19 Nutrition



- Reduced Appetite / Malnutrition food first , snacks , food fortification, nutritious drinks.
- Food Availability signpost to local foodbanks in Barnet, meals on wheels services, Wiltshire Farm foods, charities such as helping hands.
- Weight Gain healthy snacks / mindful eating if lockdown has altered eating habits.
- Meal Planning / Shopping / Simple Recipes
- **Immunity** wide range of nutrients
- Vitamin D prevent deficiency due to lockdown and lack of sunlight



### HEALTHY HYDRATION

#### For older adults with poor appetites

Keeping well hydrated is important for everyone's health but if you have a poor appetite, you might also want to choose some drinks that provide energy and nutrients.

Water Water is a good choice for hydration throughout the days

Tea, coffee and other hot drinks Many of us enjoy these drinks and they count towards our fluid intake. Drink with plenty of milk if you want to add extra calories and protein.

You could try adding mint or lemon for extra flavour.

#### Milk and milky drinks

Milk is a good source of calcium, iodine, B vitamins and protein. Whole milk can be a better choice for adults with poor appetites. To increase calorie and protein intake, why not try to include milky drinks like hot chocolate or milliohakes with added fruit and yogurt!

Fruit and vegetable juices Unawestened 100% fruit or vegetable juices provide you with vitamins and minerals. A 150ml glass counts as 1 of your 5 A DAY.

ins and minerals. A IS0milgbas counts as I of your SA D

Soups and smoothies High fluid foods, like soups, will contribute to hydration! Also why not try smoothies as they can provide a range of vitamins and minerals.

#### Soft drinks

Soft drinks count towards your intake but they may provide limited nutrients. Diet options are not a good choice if you are trying to prevent weight loss.

Why is hydration so important?

**Drink** 

if enjoyed

**Drink** 

to suit

æ,

Drink

to suit.

- · Good hydration can help prevent constipation, urine infections, confusion and falls.
- Don't let the fear of incontinence or needing to go to the toilet frequently restrict your overall fluid intake. This is not the best solution and may make things worse.
- If you are caring for someone, make sure drinks are readily available at all times and provide help with drinking if needed.

We should aim to drink about 6-8 glasses of fluid each day. This can be from a variety of drinks, hot or cold, but alcoholic drinks don't count.

Did you know? Older adults may be more at risk of dehydration as they have a reduced sense of thirst.

**Drink** 

plenty.

Have regularly

Drink to suit If you want to add extra protein, fortify your milk by blending 2-4 heaped tablespoons of dried skimmed milk powder into a pint of whole milk. Use on cereals, in porridge, sauces, soups and milky drinks.

If you're worried about weight loss and have a small appetite, or have difficulty swallowing food, talk to your GP or Practice Nurse.

july 2019. Next review due july 2022. For more information on the sources used in this text please contact postbox@nusttion.org.uk. @British Nusttion Foundation www.nusttion.org.uk



Certified Member



# 

## NIKETA DASS, **COMMUNITY HEALTH PHARMACIST CLCH**









#SelfCareForLife



# An overview of pharmacists

Niketa Dass

**Community Health Services Pharmacist** 

Central London Community Healthcare (CLCH)

# Who are pharmacists? And what do they do?



# Qualifications

- School
- College and higher educations
- University
- Registration





## **My Background**

- Undergraduate pharmacy degree
- Pre-registration (Hospital)
- Junior/Senior rotational pharmacist (Northwick Park Hospital)
- GP practice pharmacist post in Cemden
- Community Health Services Pharmacist at CLCH



# Pharmacists at CLCH

- Community Health Services Pharmacists
- Community Hospital Pharmacists
- Medicines Optimisations Pharmacists
- Care Homes Pharmacists
- Complex Care Pharmacists
- Antimicrobial Stewardship Pharmacist
- Medicines Management Technicians

# DENTAL AND ORAL HEALTH

## SALLY MCGREGOR, ORAL HEALTH PROMOTER WHITTINGTON HEALTH TRUST



#SelfCareForLife





## Sally McGregor Oral Health Promoter Hillingdon Community Dental Service

## **Oral Health Education Information Session**









## **Oral Health Session Information**

- Our vision
- Tooth decay in Barnet
- Tips on preventing tooth decay
- Tooth brushing tips for children and adults
- NHS dentist information





### **Our Vision**

# Working in partnership towards achieving a generation that is free from dental disease with improved quality of life linked to oral health







## **Barnet – Public Health England Report**

Public Health England – National Dental Epidemiology Programme for England: Oral health survey of five-year-old children 2019 A report on the prevalence and severity of dental decay found that Barnet had :

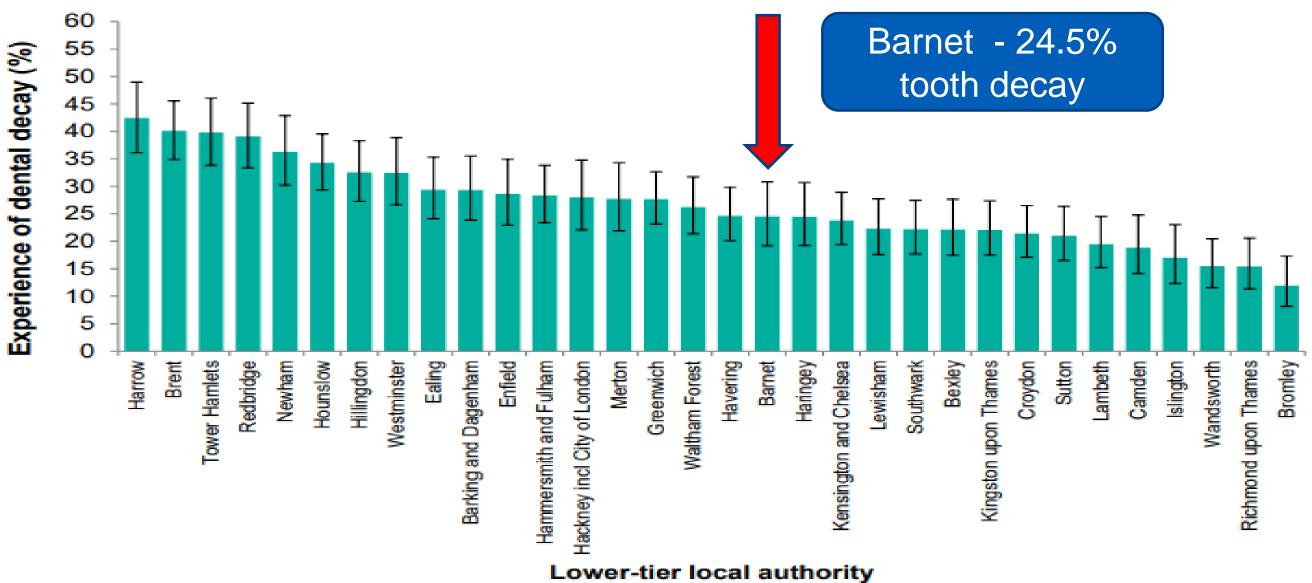
- 24.5% of 5 year old children had decay/missing/filled teeth
- Higher than the England average which was 23.4%

Public Health England - National Dental Epidemiology Programme for England: oral health survey of 5-year-olds 2019 A report on the variations in prevalence and severity of dental decay





Figure 8: Prevalence of experience of dental decay in 5-year-olds in London by lower tier local authority area, 2019.



Public Health England - National Dental Epidemiology Programme for England: oral health survey of 5-year-olds 2019 A report on the variations in prevalence and severity of dental decay





## **Prevention is the Key**



Poor oral health affects a persons ability to sleep, eat, speak, socialise with other's and can affect our mental health.

Tooth decay can be prevented by practicing:

- An effective oral hygiene routine
- $\checkmark$  A well balanced diet, keeping sugary food and drink to a minimum, and only at mealtimes
- Regular visits to the Dentist





## **Tooth brushing tips for children**

- Brush teeth as soon as they appear in the mouth
- Brush twice a day, last thing at night is the most important time
- Use a fluoride tooth paste
- Encourage to spit tooth paste out, but don't rinse
- Supervise tooth brushing at least until the age of 7 years PHE DOH - Delivering Better Oral Health. An evidence-based toolkit for prevention 3<sup>rd</sup> Edition. NHS







## **Tooth brushing tips for adults**

- Brush twice a day, last thing at night is the most important time
- Use a fluoride toothpaste
- Spit tooth paste out, but do not rinse
- Clean in between teeth on a daily basis







### **Tooth paste advice**

0-3 Years: Use a smear of tooth paste containing 1,000 parts per million fluoride

3-6 Years:

A pea sized amount of tooth paste

containing more than 1,000 parts per million fluoride

7 years – Adults Use a fluoride tooth paste containing 1,350 – 1,500 parts per million fluoride Always keep tooth paste out of reach to children

PHE DOH - Delivering Better Oral Health. An evidence-based toolkit for prevention 3<sup>rd</sup> Edition. NHS





## When should I change my tooth brush?

- Change your tooth brush every 3 months or sooner if the bristles become frayed
- Change your tooth brush after any illness







### **Tooth brushing**

Apply correct amount of tooth paste

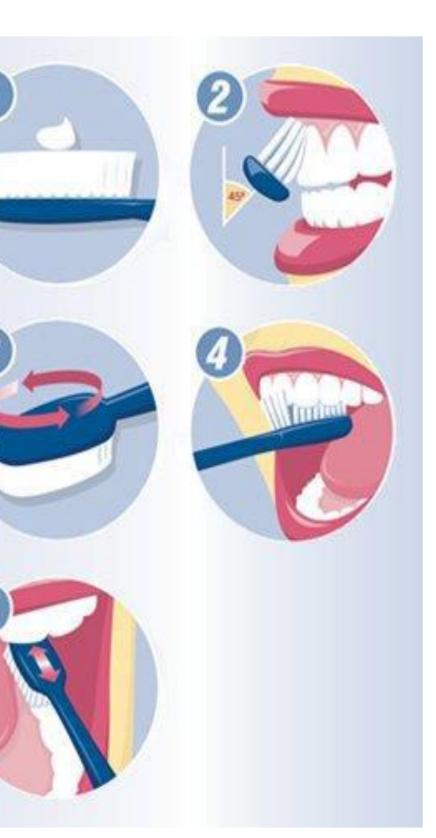
Ensure the bristles of your brush point towards the edge of your gums and also cover your teeth. Gently brush the edges that face outwards of 2 or 3 teeth at a time.

Move your brush in backwards and forward or circular motion.

Gently brush the edges facing inwards. Again brush 2 or 3 teeth at a time touching the gum. Brush the insides of your bottom and front teeth by tilting the brush upwards or downwards.

Gently brush the biting surface of your teeth. Spit out any remaining toothpaste to finish and do not rinse with water.

## Whittington Health NHS Trust





### How do we get tooth decay?

The Process of Tooth Decay Formation



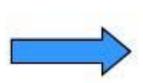
Sugar/Starch



#### Bacteria (Germs) in Plaque



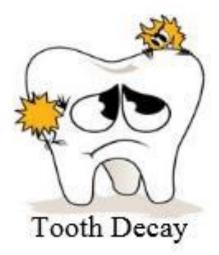




Healthy Tooth









## **Diet and sugar advice**



- Advise to limit daily sugar intake
- Advise to keep all sugary food and drink to mealtimes only
- Advise water to drink especially in between meals
- Watch out for hidden sugars especially in snack foods as they have the potential to decay teeth







### **Diet Advice – Minimise the Risk of Tooth Decay**

















### **Finding a Dentist**

- For help finding an NHS Dentist in Hillingdon visit the website https://www.nhs.uk/Service-Search/find-a-dentist and type in your postcode.
- Dental charges: <u>https://www.nhs.uk/using-the-nhs/nhs-</u> services/dentists/understanding-nhs-dental-charges
- Who is entitled to free dental treatment? https://www.nhs.uk/common-health-questions/dental-health/who-isentitled-to-free-nhs-dental-treatment-in-england/







#### **Contact details**

Sally McGregor – Oral Health Promoter Whittington Health NHS Trust Community Dental Service - Hillingdon Email: sallymcgregor1@nhs.net Mobile: 07393 796064

For more information about the Community Dental Services, please visit: <a href="https://www.whittington.nhs.uk">https://www.whittington.nhs.uk</a>





# Thank you







# SOCIAL PRESCRIBING LINK WORKER SERVICE

## CAITLIN BAYS, SOCIAL PRESCRIBING LINK WORKER MANAGER AGE UK BARNET



#SelfCareForLife



## Self Care Week Barnet Social Prescribing Link Worker Service.

By Caitlin Bays Social Prescribing Link Worker Manager





# What is Social Prescribing (SP)

- SP is a key part of the NHS long term plan to build a universal personalised care approach within the health and care system.
- It has shown to help reduce people's attendance at hospitals, A+E and GP's.
- The service is designed to support and empower people to have more control over their health and wellbeing outcomes. It allows you to take ownership of what you can control with to improve your health.
- Social Prescribing is there for people who need support, encouragement and motivation to find ways to improve their needs.



## What Does SP Look Like?

SP on average consists of 6 sessions of support and signposting to local services.

The SP gives each patient one to one sessions, listens to their needs, giving them time to talk about their health, their goals and their concerns.

The SP can then discuss with the client how they can best manage their situations and health. The SP can discuss their options, what support is available in the community and allows the client to decide. This is how SP help the patient develop a sense of ownership over their health and wellbeing outcomes.

Each SP has extensive knowledge on their local community services and can make professional referrals to those services when needed.



# Common Referral Reasons and How to be Referred?

- Common referrals include:
- Currently, referrals are generated through GP surgeries only.
- In the near future (early 2021) we are working on creating a self referral route.



# An Example Case Study of SP

<u>Client Scenario</u>: An international student was referred for financial and employment support who also suffered with anxiety.

This client was in England completing his thesis and was struggling to find a part time job to suit his studying schedule. He had no cv and was unsure of how to look for jobs.

Referred him to Boost to support CV writing and help him apply for jobs. Boost also support with Benefit checks and may know about student finance support. I looked into Student funding and grants and spoke to his university about what they offer international students. I shared the information with him and he was able to apply.

He said he struggles with anxiety and we discussed counselling options.

#### Outcome after 6 weeks:

- He saw his university counsellor and found the support hugely benefits he now feels much more competent and preprepared to complete his thesis and less worried about finances.
- He applied for two jobs since working with Boost and had 2 interviews. He was offered one of the jobs. He was discharged as he felt he no longer needed the service and felt less anxious and more in control of his anxiety and finances.



# What Are The Clients Saying?

"I had no idea that this service existed and I'm just so grateful the doctor referred me as you have helped me so much and I am finally seeing progress being made for my family".

> "I have been having counselling for sometime now and felt I wasn't getting much out of it. I speak to you for a couple of weeks and know that you are actually listening to me and rooting for me to do better".

"It's because of all your help and support that my case is going forward this far, Thank you very much for all your help".



"Thank you so much for setting goals with me, I feel like I would really like to do something that you do in the future, helping people"

# Thank You For Listening.

#### JESSICA HAMMOND, DEVELOPMENT MANAGER SARACENS FOUNDATION







## SARACENS FOUNDATION

#### CLAIRE BELLCHAMBERS, DEVELOPMENT OFFICER SARACENS FOUNDATION





## **SARACENS** FOUNDATION



#### Strictly Sarrie



#### Over 50's Nordic Walking



#### Sarries Cheerleading in Schools



#### Get Onside





#### HITZ Academy



#### Wheelchair Rugby



### Love to Dance

## **SARACENS** FOUNDATION



### Love to Dance

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Love to Dance Launched in 2010 in Hertfordshire and 2013 in North London

Before COVID-19 we had 28 Class across Hertfordshire & North London

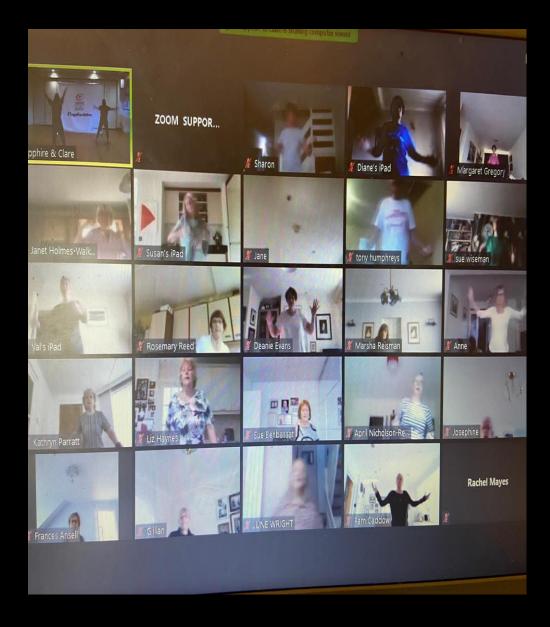
Lockdown 1 - We started #TogetherActive (Online live classes)

Returned to Classes in September running 21 classes weekly

• Lockdown 2 - We have continued #TogetherActive and added pre record online classes and online coffee catch ups

Hoping to start back in December dependent on Government Guidelines.

'Love to Dance has improved the quality of my life - both physically and mentally. Also sometimes members have difficult situations in their lives, but just seeing and talking to each other lightens the load.'





'A lovely love to dance class today. It was great to get back to dancing and I felt very safe'



'Enjoyed online dance fitness and online dance routines today. Many Thanks! Missed seeing everyone but good to get some exercise in at home'







## 

June's Story

### CONTACT US FOR MORE INFO

#### Email

#### <u>Clarebellchambers@saracens.net</u>

or visit our website

www.saracenssportfoundation.org





### LONG TERM CONDITIONS: SELF MANAGEMENT COURSES

#### TIM HOYLE, **PUBLIC HEALTH COMMISSIONER** LBB







## COMMUNITY NEUROLOGICAL CONDITIONS MANAGEMENT

### EVELYN MUDHOMBO OCCUPATIONAL THERAPIST ROYAL FREE TRUST





#### **Community Neurological Conditions Management Team**

**Evelyn Mudhombo Neurological Rehabilitation Centre Edgware Community Hospital** 





### **Referral Criteria**

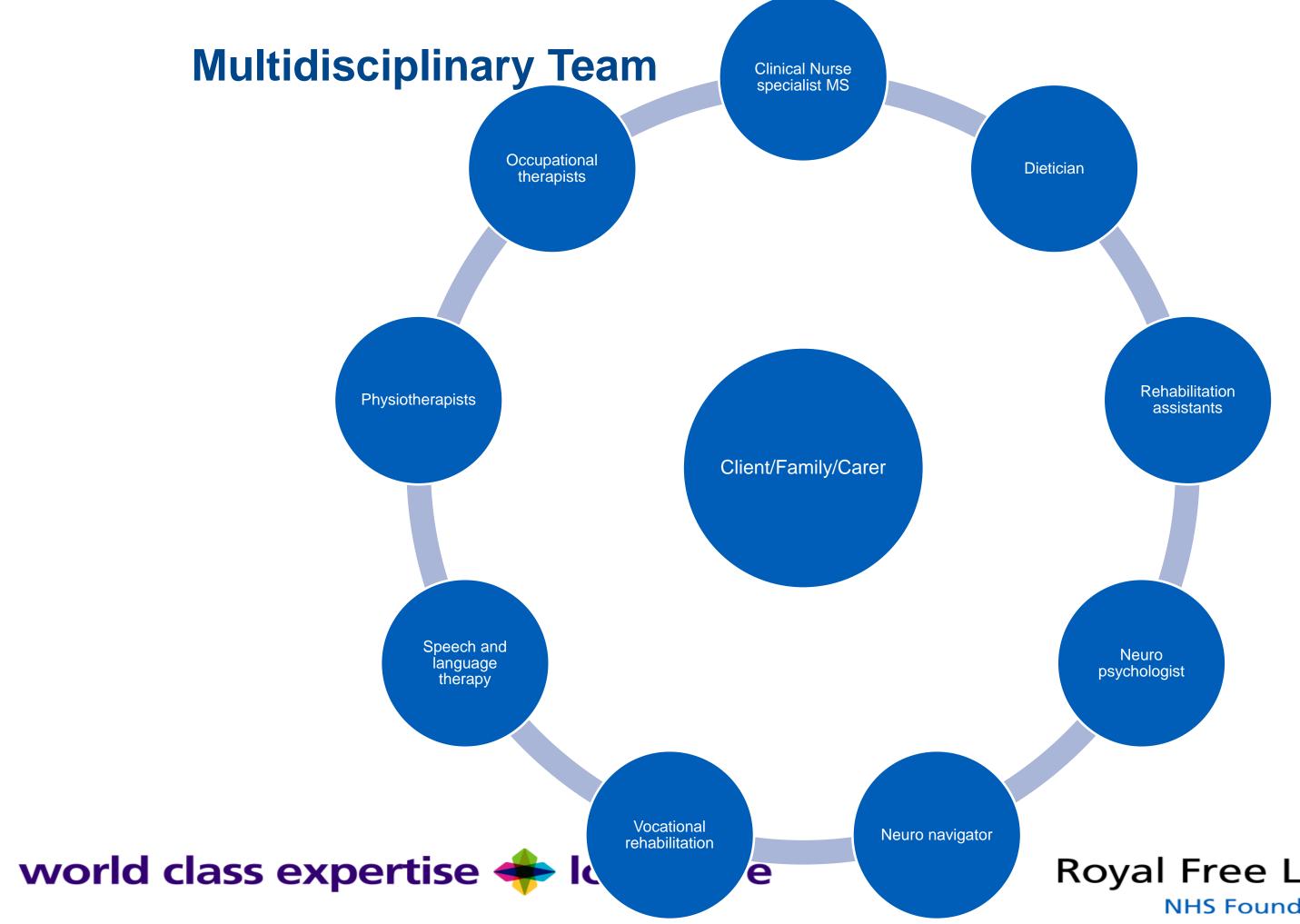
Community and virtual multidisciplinary therapy intervention for people with a Barnet GP and a long term neurological condition including:

- Multiple Sclerosis (MS)
- Head injury & tumour
- **Spinal Conditions**
- Motor Neurone Disease (MND)
- Ataxia and Hereditary neurological conditions

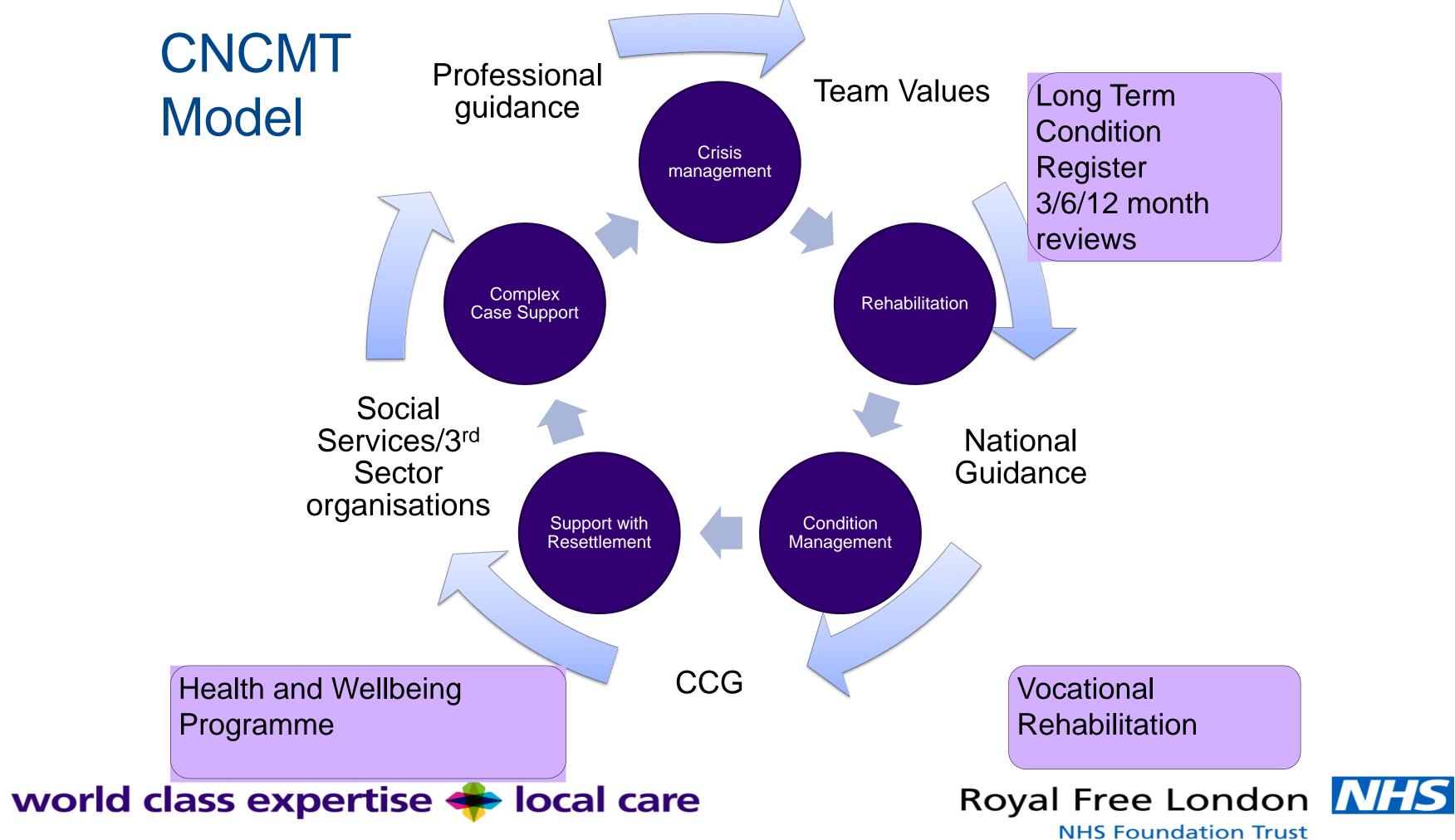
(excluding stroke and idiopathic Parkinson's disease)

#### world class expertise 🖛 local care

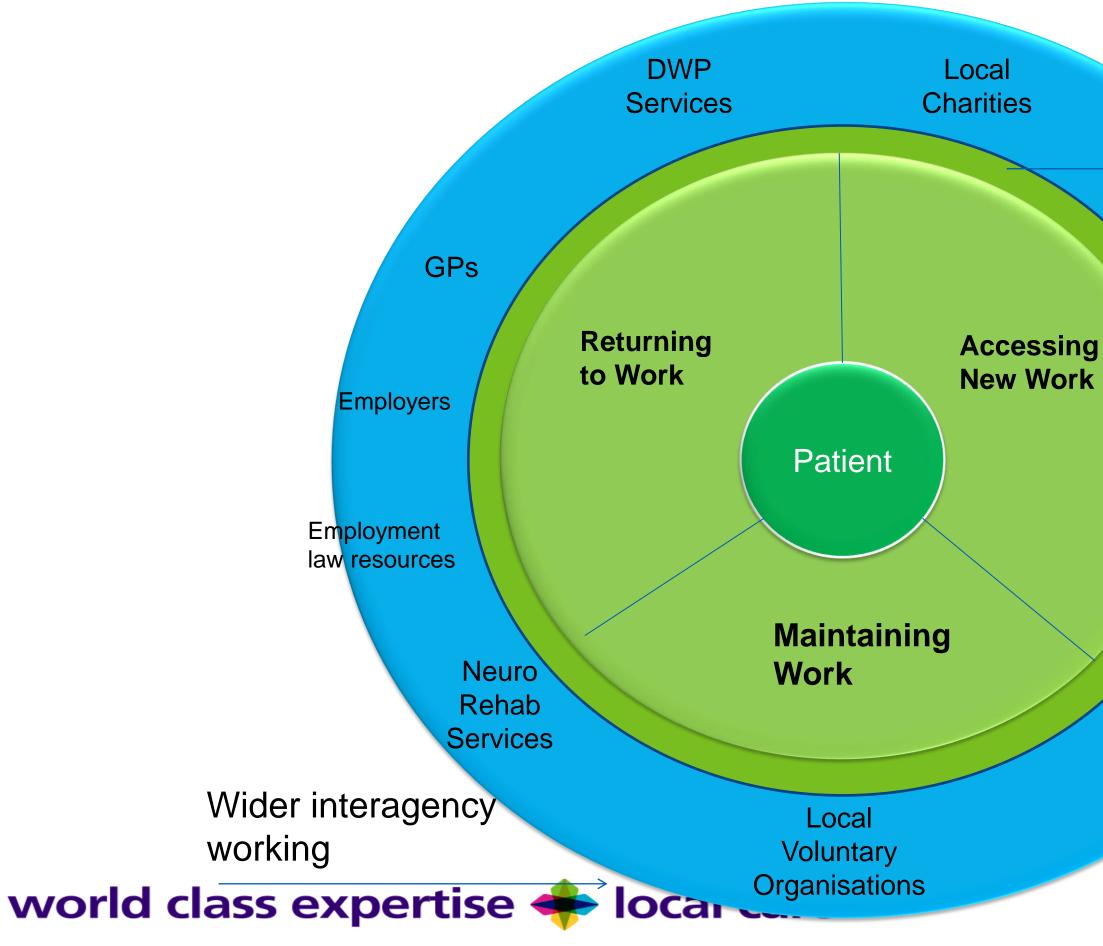




#### Royal Free London



#### **Specialist Vocational Rehabilitation Model**



Community team/MDT members

Acute Hospital Care

> Private Therapy

Mental Health Services

#### Royal Free London MHS

### **Referral Pathways**

If you have a long term neurological condition and a Barnet GP and require neurological rehabilitation or condition management support....

- Self Refer to the service
- Ask your Carer to refer you
- Ask your GP to refer you
- Ask another professional or service to refer you.  $\bullet$





### Thank you

**Community Neurological Conditions Management Team Neuro Rehabilitation Centre Edgware Community Hospital Burnt Oak Broadway Edgware, Middlesex** HA8 0AD Tel: 0203 758 2465 Fax: 0203 758 2464 Email: rf.neurorehabreferrals@nhs.net If you would like to speak to a member of the team please email carina.knight@nhs.net

world class expertise <del>4</del> local care





## THE DISABILITY FOUNDATION

### GERALDINE GOWER, THERAPIST THE DISABILITY FOUNDATION





## SAFEGUARDING IN BARNET

### FIONA BATEMAN INDEPENDENT CHAIR BARNET SAFEGUARDING ADULTS BOARD



## BARNET WELLBEING SERVICE

### JOHN TRUONG, OPERATIONS MANAGER BARNET WELLBEING HUB



Self Care for Life Event – Wednesday 18<sup>th</sup> November 2020

### **Barnet Wellbeing Service**

Barnet Wellbeing Hub Meritage Centre Church End Hendon NW4 4JT



John Truong Operations Manager

**Barnet Wellbeing Hub & Meridian Wellbeing** 

#### What is the Barnet Wellbeing Service?

#### The Barnet Wellbeing Service is a collaborative partnership that focuses on improving the emotional and physical wellbeing of people in Barnet

Borne out of the Barnet CCG Reimagining Mental Health Programme  $\bullet$ 

It comprises of:

- Lead contractor CommUNITY Barnet  $\bullet$
- Tier 4 Discharge Service Mind in Barnet ullet
- Community IAPT Wellbeing Workshops Barnet Refugee Service ullet
- Barnet Wellbeing Hub Meridian Wellbeing (working name of CMHA) mental health Social Prescribing gateway

Several key partner organisations meeting regularly

- Monthly Steering group ullet
- Monthly Management Board meeting  $\bullet$



#### What is the Barnet Wellbeing Hub?

#### The Single Point of Access for Social Prescribing in Barnet

- **Rapid Access Connection** service, established February 2017
- **High Volume:**  $\bullet$ 
  - **Over 6,500** individuals have accessed the Wellbeing Hub since launch
  - Individuals connected to over 350 different services and activities
- **Easy access** via telephone, email or face to face
- Helping you identify goals via an **Emotional Healthcheck** completed by trained **Wellbeing Navigators**
- Co-produced **person-centred Wellbeing Plan** identifying clear prioritised goals ullet
- Housing Legal Advice support appointments
- Delivered social prescribing as per the NHSE Social Prescribing Support Guide  $\bullet$ Unique weekly multi-disciplinary **Joint Case Management meeting** for complex cases,  $\bullet$ providing specialised support:
  - Adult Social Care (The Network)
  - Barnet Let's Talk IAPT Service
  - GP Linkworking team
  - **Barnet Mencap** lacksquare



#### **Covid-19 Virtual Offer**

#### Responded to the pandemic to move services online and provide remote access

- Delivering Emotional Health Checks remotely by telephone appointment and email ullet
- Transitioned services and activities onto online platform lacksquare
- Guided people to access virtual activities via online platforms, predominantly the Zoom platform
- Introduced Covid-19 specific activities including: ullet
  - Exercise Classes, such as Tai Chi, Chair Yoga, Dance Classes, singing classes
  - Flower Craft and Flower Arranging classes
  - Mindfulness and Meditation
  - Covid-19 Wellbeing workshops and Webinars
  - Peer-led Peer Support service



#### Meridian Wellbeing Virtual Activities November

Date	Time	Duration	Activity
	(24hr)	(mins)	
1			
2	11:00	120	Meridian Wellbeing: Singing Class
	13:30	150	Meridian Wellbeing: Wellbeing Club Tai Chi Exercise
	14:30	60	Meridian Wellbeing: Wellbeing Club - Health Talk
	15:00	60	Covid-19: Managing Emotions - Coping with Social Distancing
3	13:30	60	Tai Chi Beginners Exercise Class
	14:30	60	Meridian Wellbeing: Singing/Chinese Opera class
	14:00	60	Covid-19: Managing Difficult Emotions During the Lockdown - Part 2
4	10:30	60	Peer Support Ambassador Training
	12:00	60	Chair Yoga
5	10:00	60	Covid-19 - Managing Times of Change
	12:00	105	Covid-19 Webinar Programme - Managing Change
	13:30	60	Meridian Wellbeing: Physical Exercise Class
	14:30	120	Meridian Wellbeing: Social Club
6	11:00	60	Flower Arranging Class
	12:00	60	Mindfulness & Meditation
7			
8			
9	11:00	120	Meridian Wellbeing: Singing Class
	13:30	150	Meridian Wellbeing: Wellbeing Club Tai Chi Exercise
	14:30	60	Meridian Wellbeing: Wellbeing Club - Health Talk
	15:00	105	Covid-19: Managing Anxiety
10	13:30	60	Tai Chi Beginners Exercise Class
	14:30	60	Meridian Wellbeing: Singing/Chinese Opera class
		90	Covid-19: Managing Difficult Emotions During Lockdown - Part 1
11	10:30	60	Peer Support Ambassador Training
	12:00	60	Chair Yoga
12	10:00	60	Covid-19: Managing Relations
		105	Covid-19 Webinar Programme - 5 Ways to Wellbeing
	13:30	60	Meridian Wellbeing: Physical Exercise Class
		120	Meridian Wellbeing: Social Club
13	11:00	60	Flower Arranging Class
	12:00	60	Mindfulness & Meditation
	1 2 3 4 5 6 7 8 9 9 10 10 11	(24hr)1211:00213:3014:3015:00313:3014:30410:30412:00510:01510:0211:00611:0078911:001013:3014:301013:3014:301013:3014:301013:30111013:301112:001213:3014:301113:301113:3013:301313:3013:30131313	(24hr)(mins)11211:0012013:3015014:306015:0060313:306014:306014:0060410:3060410:3060510:0060510:0060510:006013:306012:00611:006070607060706013:301501013:301501051013:306014:306014:301013:30601110:30601210:006013:301051013:3060111110:30601210:006013:3010513131051013:3010513:3010513:3010513:3010513:3012013:3012013:30120

Monday	16	11:00	120	Meridian Wellbeing: Singing Class
		13:30	150	Meridian Wellbeing: Wellbeing Club Tai Chi Exercise
		14:30	60	Meridian Wellbeing: Wellbeing Club - Health Talk
		15:00	105	Covid-19: Managing Emotions - Coping with Social Distancing
Tuesday 1	17	13:30	60	Meridian Wellbeing: Singing/Chinese Opera class
		15:00	60	Tai Chi Beginners Exercise Class
		14:00	90	Covid-19: Managing Difficult Emotions During Lockdown - Part 2
Wednesday	18	10:30	60	Peer Support Ambassador Training
		12:00	60	Chair Yoga
Thursday	19	10:00	60	Covid-19: Managing Times of Change
		13:30	105	Covid-19 Webinar Programme - 5 Ways to Wellbeing
		13:30	60	Meridian Wellbeing: Physical Exercise Class
		14:30	120	Meridian Wellbeing: Social Club
Friday	20	11:00	60	Flower Arranging Class
		12:00	60	Mindfulness & Meditation
		TBC	60	Covid-19 CBT Webinar Programme - Low Mood and Depression
Saturday	21			
Sunday	22			
Monday	23	11:00	120	Meridian Wellbeing: Singing Class
		13:30	150	Meridian Wellbeing: Wellbeing Club Tai Chi Exercise
		14:30	60	Meridian Wellbeing: Wellbeing Club - Health Talk
		15:00	105	Covid-19: Managing Anxiety
Tuesday	24	13:30	60	Meridian Wellbeing: Singing/Chinese Opera class
		15:00	60	Tai Chi Beginners Exercise Class
		14:00	90	Covid-19: Managing Difficult Emotions During Lockdown - Part 1
Wednesday	25	10:30	60	Peer Support Ambassador Training
		12:00	60	Chair Yoga
		14:00	90	Meridian Wellbeing: Hate Crime Workshop
Thursday	26	13:30	60	Meridian Wellbeing: Physical Exercise Class
		14:30	120	Meridian Wellbeing: Social Club
		10:00	105	Covid-19: Managing Relations
		13:30	60	Covid-19 Webinar Programme - Improving Self-Esteem
Friday	27	11:00	60	Flower Arranging Class
		12:00	60	Mindfulness & Meditation
		ТВС	60	Covid-19 CBT Webinar Programme - Low Mood and Depression
Saturday	28			
Sunday	29			
Monday	30	11:00	120	Meridian Wellbeing: Singing Class
		13:30	150	Meridian Wellbeing: Wellbeing Club Tai Chi Exercise
		14:30	60	Meridian Wellbeing: Wellbeing Club - Health Talk
		15:00	105	Covid-19: Managing Anxiety

Links and Contacts:

Responded to the pandemic to move services online and provide remote access

**Barnet Wellbeing Service website:** 

- <u>www.barnetwellbeing.org.uk</u>
- 03333 449088
- info@barnetwellbeing.org.uk

#### Meridian Wellbeing:

- <u>www.meridianwellbeing.com</u>
- 0207 6131008
- info@meridianwellbeing.com
- john.truong@meridianwellbeing.com



## wellbeing

### **DR AMIT SHAH GP PARTNER BARNET PRIMARY CARE** CLINICAL LEAD NCL CCG

## FUVACCINATIONS







## 

#### THIERRY GUNTA BARNET YOGA CIRCLE





# Q&ASESSION

#### **ALL SPEAKERS**



## **CLOSING REMARKS**

### JULIE PAL CEO COMUNITY BARNET

